A G E N D A
NOTICE OF SPECIAL BOARD WORKSHOP
NOTICE IS HEREBY GIVEN PURSUANT TO
GOVERNMENT CODE SECTION 54956
THAT A SPECIAL BOARD MEETING
OF THE BOARD OF DIRECTORS OF THE
TRABUCO CANYON WATER DISTRICT
WILL BE HELD ON
FEBRUARY 16, 2011
6:00 P.M.
32003 DOVE CANYON DRIVE
TRABUCO CANYON, CALIFORNIA

## **CALL MEETING TO ORDER**

## PLEDGE OF ALLEGIANCE

#### VISITOR PARTICIPATION

Members of the public wishing to address the Board regarding a particular item on the agenda are requested to complete a speaker card and submit it to staff. Members of the public will be given the opportunity to speak prior to the Board taking action on that item. Please limit comments to three minutes.

#### **ORAL COMMUNICATION**

Members of the public who wish to make comment on matters not appearing on the agenda are invited to identify themselves and encouraged to make comment at this time. Members of the public should be aware that under the requirements of the Ralph M. Brown Act that the Board of Directors is prohibited from taking action on non-agendized items at a Special Board Meeting. Please limit comments to three minutes.

## **DIRECTORS' COMMENTS**

#### REPORT FROM THE GENERAL MANAGER

## 1A) PRESENTATION OF FISCAL YEAR 2009-2010 AUDIT

**Receive** presentation at the time of the Special Board Workshop.

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## 1B) PRESENTATION OF CUSTOMER SERVICE PRACTICES AND PROCEDURES

**Recommended Action:** Receive presentation at the time of the Special Board Workshop.

#### **ADJOURNMENT**

## AVAILABILITY OF AGENDA MATERIALS

Agenda exhibits and other writings that are disclosable public records distributed to all or a majority of the members of the Trabuco Canyon Water District Board of Directors in connection with a matter subject to discussion or consideration at an open meeting of the Board of Directors are available for public inspection in the District Administrative/Operational Facility, 32003 Dove Canyon Drive, Trabuco Canyon, California (District Facility). If such writings are distributed to members of the Board less than 72 hours prior to the meeting, they will be available in the lobby area of the District Facility at the same time as they are distributed, except that, if such writings are distributed immediately prior to or during the meeting, they will be available in the Boardroom at the District.

# COMPLIANCE WITH THE REQUIREMENTS OF CALIFORNIA GOVERNMENT CODE SECTION 54954.2

In compliance with California law and the Americans with Disabilities Act, if you need special disability-related modifications or accommodations, including auxiliary aids or services in order to participate in the meeting, or if you need the agenda provided in an alternative format, please contact the District Secretary at (949) 858-0277 at least 48 hours in advance of the scheduled Board meeting. Notification 48 hours prior to the meeting will assist the District in making reasonable arrangements to accommodate your request. The Board meeting room is wheelchair accessible.

Upcoming Board Meetings, to be held at the District office located at 32003 Dove Canyon Drive, Trabuco Canyon, CA 92679, are scheduled as follows:

Regular Board Meeting, March 16, 2011 7:00 p.m. Regular Board Meeting, April 20, 2011, 7:00 p.m. Regular Board Meeting, May 18, 2011, 7:00 p.m.

For information regarding meetings of the Trabuco Canyon Water District, please call (949) 858-0277

Visit us at <a href="https://www.tcwd.ca.gov">www.tcwd.ca.gov</a>